

A DEFINED MONTHLY MANDATE

Keep decisions connected to delivery.

Sustained senior direction for the decisions and dependencies that determine whether technology work moves forward.

ONE SENIOR LEAD. AN EXPLICIT MANDATE.

Clear priorities, accountable owners, and technical judgment close to the work.

Where this fits

For an organization with capable internal teams or delivery partners that needs one senior technical lead to keep priorities, architecture, execution decisions, and operating consequences connected.

01 Direction

A prioritized view of the work, its business purpose, and the next decisions requiring attention.

02 Technical judgment

Written recommendations on the scoped architecture and delivery questions, with assumptions and trade-offs visible.

03 Coordination

Named owners and next actions across client teams and vendors, with unresolved dependencies brought to the sponsor.

04 Executive visibility

A concise monthly briefing covering decisions made, progress against evidence, material risks, and next priorities.

Led by Michael McClintock

Senior technical direction across the agreed client teams and delivery partners. Any specialist participation is agreed as part of the scope.

CAPACITY, CADENCE, AND BOUNDARIES

Make the mandate specific.

Confirm responsibilities, availability, and the commercial basis in a written proposal before work begins.

The standard monthly scope

One named executive sponsor and up to two agreed priority workstreams.

A standard monthly capacity of up to 32 hours, including meetings, preparation, analysis, document review, and coordination. The signed proposal confirms the allocation.

One weekly decision and delivery review, up to two focused architecture or design reviews per month, and one monthly executive briefing.

A maintained priority list, decision register, dependency view, and record of material risks and accountable owners.

The first month

Establish the business objectives, current commitments, decision authority, and delivery boundaries.

Review the available architecture and delivery evidence; identify the decisions and dependencies that control progress.

Agree the first priority list, working cadence, acceptance evidence, and escalation route.

Working coverage

Work is scheduled within agreed business-day coverage. The proposal defines availability, response windows, meeting cadence, and how time-sensitive requests are handled. A request for a response is distinct from a commitment to resolve an issue.

Scope boundaries

This mandate does not include 24/7 monitoring, unlimited on-call support, a managed service desk, or uncapped implementation.

Substantial builds, migrations, production changes, and additional workstreams are separately scoped. Client release and risk authority remain with the named client owners.

Commercial basis and review

Monthly fee, term, payment arrangements, and review points are established in the proposal. Additional capacity requires an explicit scope and commercial decision. Each monthly review considers progress, missing evidence, and whether the mandate should continue, change, or conclude.

Discuss the mandate: tmgtech.com/technical-leadership/

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